



3229 E. Spring Street, Suite 310, Long Beach, CA, 90806

Tel: 562.495.7315 * 800.775.3849 Fax: 562.495.7318

Re: Expanded Redbarn Bully Stick Recall

3/5/2018

Dear Valued Customer,

At Redbarn, we take the safety of our pets and pet parents seriously. We initiated a recall of a single lot of product on 2/6/2018 after being notified of a sample collected at retail by the Colorado Department of Agriculture was positive for *Salmonella*. Since initiating that recall, we learned that FDA has tested a different lot of raw material from this supplier and it was positive for *Salmonella*. As a result, and in an abundance of caution, Redbarn is expanding this recall to all products manufactured from the raw material supplier of the first recalled product.

Salmonella is a bacteria that can cause gastrointestinal illness in animals and humans who consume *Salmonella* contaminated food or fail to wash their hands after handling *Salmonella* contaminated food.

No other samples have tested positive at Redbarn and we have been unable to replicate these results in house. With an extreme abundance of caution, we decided to recall **all lots** of product manufactured with ingredients from this supplier. Additionally, we made the decision to immediately discontinue our relationship with this raw material supplier and are working with a third-party auditor to review our supplier approval process.

This recall affects all lot codes ending in **BC**. This expanded recall will cover all raw materials supplied to us from March 2017 through February 2018. This time period covers all raw material ever sourced from this supplier.

Attached is a list of products containing lot codes ending in **BC**. To help identify affected products, we've provided the following resources:

- To help identify any production lot code ending in **BC**, use the illustration below as a guide when examining products (please keep in mind that placement of the lot code may vary per packaging type).



- To easily identify products affected, follow this link: <http://www.redbarninc.com/blog/redbarn-pet-products-issues-voluntary-recall-of-dog-chews/> for a gallery of product photos

Please immediately examine your inventory and quarantine product subject to recall. If you may have further distributed this product, please identify your customers and notify them at once of this product recall. Our team will be following up with you today to discuss product retrieval and/or disposal.

We are expanding this voluntary recall, in conjunction with the FDA, out of an abundance of caution. **The safety of our product, pets, and customers is our number one concern.** We thank you in advance for your help and cooperation. If you have not heard from our team today, please feel free to reach out directly to me.

Sincerely,

Jeff Sutherland, President
Cell Phone 714-606-1212



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List of Products Affected by Recall

Item #	REDBARN - Product Description	Best By Code Ending	UPC
205001	Redbarn 5" Bully Stick	BC	785184205006
207001	Redbarn 7" Bully Stick	BC	785184207000
207016	Redbarn 7" Bully Stick 6pk	BC	785184207161
209001	Redbarn 9" Bully Stick	BC	785184209004
230001	Redbarn 30" Bully Stick	BC	785184230015
236001	Redbarn 36" Bully Stick	BC	785184236017
245002	Redbarn Steer Stick 6pk	BC	785184245026
245010	Redbarn 5" Steer Stick 10pk	BC	785184245101
247000	Redbarn 7" Steer Stick	BC	785184247006
251005	Redbarn 7" Bully Stick 3pk	BC	785184251058
290091	Redbarn 9" Bully 1lb Bag	BC	785184290095
C207001	Redbarn 7" Bully	BC	785184207017
C207016	Redbarn 7" Bully Stick 6pk	BC	785184207062
C236001	Redbarn 36" Bully Stick	BC	785184236116
Item#	Chewy Louie - Product Description	Best By Code Ending	UPC
807101	Chewy Louie 7" Bully Stick	BC	785184807019

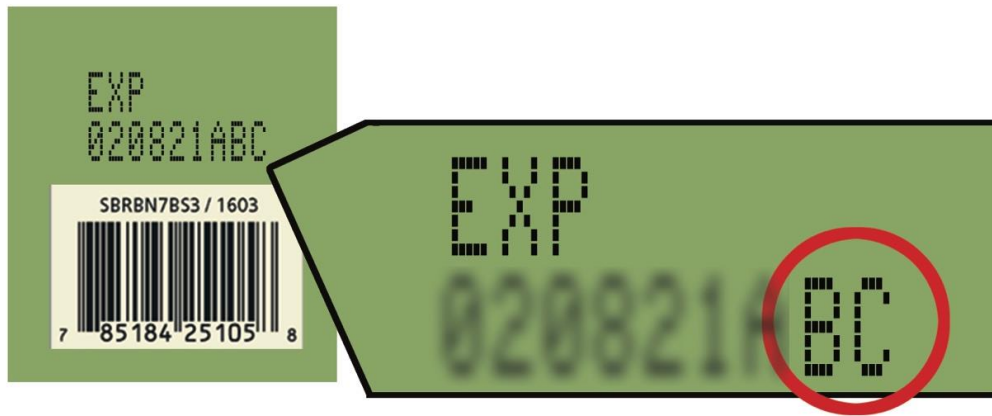


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Lot Code Identifier



Gallery of Product Photos

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